

# OnBase

*a Hyland Software solution*



**to make a difference.**



The little things make a difference. Spending five more minutes with each patient, taking a few steps out of the revenue cycle, having patient information in just one place – those are the things that matter to your patients and your bottom line.

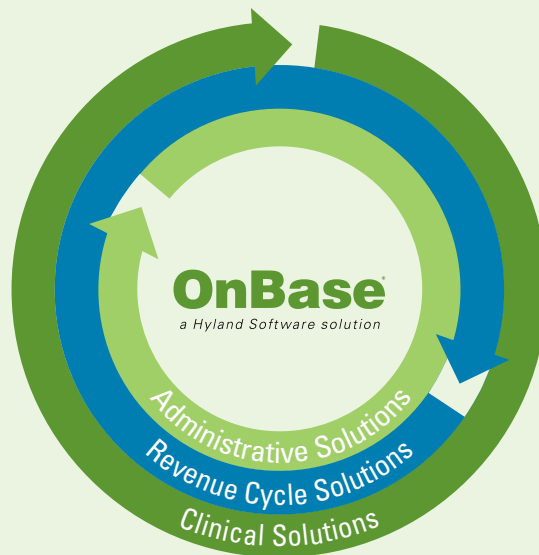
It's time to let OnBase give you just that.

With OnBase enterprise content management, you connect information across your organization. Paper files are converted to electronic documents and manual processes are automated. There's no more hunting, searching or waiting for information. With access directly from your EMR or HIS, you go to one place for information so you have what you need, when you need it.

Given the federal government's requirement to provide complete electronic health records for all Americans by 2014, there's no time to waste. Health information management, patient billing, and even administrative departments, like accounts payable and human resources, can get rid of paper-based processes and tedious tasks.

So everyone can spend more time on the things that really matter.

**It's time to make a difference.**



## Is your EMR really giving you the full picture?

Your EMR is the glue that holds everything together, but sometimes you just don't have all of the pieces of the puzzle and you can only see part of the patient picture. Decisions are slowed while missing information is hunted down, and ultimately patient safety is at risk.

Content outside of the EMR – paper, forms, faxes, graphics, photos, videos and clinical images – can make up to 25 percent of patient record, but it can be information difficult for an EMR to capture. And electronic records that have trailing paper can actually be less efficient than having no EMR at all.

It's time to see a complete patient picture.

We can help you capture those missing pieces with ease. By integrating your EMR with OnBase, you never need to go anywhere else to get what you need – no file folders, no separate software. It's all just a single mouse-click away.

So next time you can spend more time with your patients, not fumbling for files.

- Allow caregivers to make better, faster decisions
- Connect data and documents for a fully unified EMR
- Integrate with Epic®, Cerner Millennium®, Meditech, Eclipsys® and GE Centricity® EMRs
- Protect patient privacy and facilitate HIPAA compliance





## Get bills out sooner. Recognize revenue earlier

Imagine if you had all of the documents you need at your fingertips. Your staff would spend less time on tedious tasks and more time concentrating on what brings cash in the door faster. You could get rid of delays in the billing cycle and take whole days out of the revenue cycle.

OnBase creates that world. You remove the paper and unite the data throughout the revenue cycle – from registration to final payment. First, capture key patient documents at registration (insurance cards, consent forms, IDs) without additional steps. Then bring in disparate data, automate the workflows that slow the billing cycle, and standardize processes to reduce rejected claims.

With all your documents centralized, you're audit-ready and prepared for internal, RAC or payor reviews.

- Increase claim acceptance and maximize reimbursements
- Speed processes from the moment a patient registers
- Accelerate cash flow, decrease receivable days
- Handle claims and EOBs electronically

## Is your HIM department a paper warehouse or an information hub?

The line between too much access to patient information and not enough is thin. On one side, not enough access can delay patient care and slow billing processes. On the other, too much access violates strict regulations and patient trust.

It's time to let OnBase handle the balancing act.

With OnBase, you give authorized caregivers quick access to the information they need without ever leaving the patient record. Even while you prevent unauthorized access with tight security and audit trails. Steps for the release of information are minimized, while tracking and security are automatic.

OnBase helps you get more out of your HIM department. You can decrease deficiencies and delinquent charts with simultaneous chart coding and analysis. Coders and analysts can work offsite, increasing your competitive edge for these high-demand jobs. With higher productivity and accuracy, bills get out sooner and the revenue cycle is faster.

Now everyone can get their work done quicker and you can rest easy knowing you're in full compliance.

- Provide quick access to patient information
- Protect patient privacy, prevent security breaches
- Complete medical records according to standards and regulations faster

## Get more out of more departments

Just because administrative departments like accounts payable (AP) and human resources (HR) don't see patients everyday doesn't mean they aren't important. Their functions might be different than patient-focused places in the organization but their problems are the same. They can't find what they need, when they need it, because they are plagued with paper and disconnected systems.

You can cure the epidemic here, too.

With OnBase, these departments flow smoothly and efficiently while removing the paper from slow, manual and tedious processes. By integrating with line-of-business applications, OnBase connects all of your data with all of your documents. Simply click to access all of your supporting documentation and workflows.

- Put information just a single mouse-click away
- Focus on core tasks that gets work done, not tedious chores
- Simplify audits and compliance

## More time to focus on business problems, not software problems

The good news is that you have software applications across your organization that help each department get things done better and faster. The bad news is that they can't accommodate the documents and processes that occur outside or between them.

OnBase can fix that. It can be the link between applications, pulling documents and data from disparate systems. Instead of going to multiple applications, users go to only one place – the one they are most familiar using. After all, technology should help, not hinder work.

You only need one document management system for all of your needs. That means fewer systems for you to worry about, centralized maintenance, less training and a low total cost of ownership.

- Spend more time on solving business problems
- Centralize data, documents and clinical information
- Access information through applications users are most used to working in – EMR, HIS, ERP, etc.
- Support interoperability between departments, facilities and other healthcare organizations



## It's time to connect the pieces

Hundreds of organizations and tens of thousands of users have already put the puzzle together using OnBase. They spend more time with patients, they take days off the revenue cycle, and they have their patient information in a single, centralized location.

That means people throughout their organizations spend more time on the things that really matter. So can you.

As a leader in the healthcare space, we aren't just a software vendor. We're a partner with expertise in areas across your organization. A partner with years of experience and proven best practices. A partner you can trust will be there now and in the future.

But you don't have to take our word for it. Just ask any of the 100 percent of users surveyed by KLAS® Research who said they would buy the OnBase solution again. With a 98% customer retention rate and hundreds of happy OnBase customers, we'd love to tell you more about them.

Just ask.

## Hear what our customers are saying.

“OnBase allows us to focus on patient care and not the paper chase. Patient information is available when and where it is needed.”

- Cathy Fuhrman, Document Imaging  
Group Manager, Sharp Healthcare

“Where Hyland really stood out was its strong expertise in the healthcare vertical and its experience with Epic and Siemens integrations.”

- Tim Leary, Information Resources Manager  
UT Southwestern Medical Center

“Hyland matched our vision of an integrated EMR that was able to fit in as an adjunct rather than replace the EMR we have in place. OnBase is that extra piece we need to complete our EMR. With OnBase, we save more than \$600,000 every year in HIM alone.”

- Caryn Hewitt, RN, BSN, Executive Partner HIM  
MeritCare Health System

“Before OnBase, we would spend time during triage rummaging for documents. Now we can access them at multiple locations with the click of a button. We can focus all of our attention on the patient to make the best care decisions.”

- Dr. Val Catanzarite, MD, Obstetrician  
Sharp Mary Birch Hospital

“By becoming more efficient with OnBase, we now have the luxury of having time to concentrate on resolving exceptions and working statements.”

- Susan Wendel, Accounts Payable Manager  
Advocate Healthcare

**time to make a difference.**

Get more information out of existing business applications. Reduce, even eliminate, wasteful, redundant tasks. Now you can spend your time on the things that really matter. That's effective document and process management.

That's the OnBase difference.

Learn more at [OnBase.com/Healthcare](http://OnBase.com/Healthcare)

**OnBase**<sup>®</sup>  
*a Hyland Software solution*